

Person-To-Person **Volunteer Policy**

The Mission Statement for Person-to-Person identifies the organization as a volunteer-driven, community based agency that remains flexible, non-bureaucratic and reliant on volunteers. As such, Person-to-Person recognizes the importance of its volunteers and offers diverse opportunities for a rewarding volunteer experience in an environment of appreciation and respect.

Individuals are enthusiastically welcomed as volunteers at Person-to-Person with the following expectations:

1. Volunteers are welcome and P2P does not discriminate.
2. Volunteers should support our Mission and must demonstrate respect for clients, employees, visitors and other volunteers.
3. All Volunteers must respect our clients' confidentiality.
4. Volunteers will meet with the Volunteer Director to determine the best fit for the individual's interests, skills and talents within the organization.
5. Volunteers will receive training for their area of responsibility and must become familiar with Person-to-Person's policies and procedures.
6. Volunteers should contact the Volunteer Director with any concerns.
7. If an emergency occurs while volunteering off the Person-to-Person premises, the volunteer should call "911" and then contact Person-to-Person.
8. Clients may not volunteer; children of clients may volunteer.
9. Volunteers who are fulfilling a court mandated community service requirement may volunteer at P2P if they have NOT committed a violent crime, a sexual offense or theft.
10. In Norwalk; volunteers who are fulfilling a court mandated community service requirement may not deliver furniture.