



FREQUENTLY ASKED QUESTIONS

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| 1 | Who is eligible for P2P Toy Store? | P2P clients who have completed four (4) calendar appointments within the current calendar year are eligible to participate in P2P Toy Store. |
| 2 | Do they have to be TFAP certified? | NO. |
| 3 | What qualifies under the four (4) calendar appointments for a Toy Store Appointment? | Financial, consult, interview, clothing, food, additional programs like coat drive, turkeys, and camp. |
| 4 | What are the dates of Toy Store? | <p>Toy Store Dates and Times:</p> <ul style="list-style-type: none"> • Thursday, December 11: 1:30 PM – 7:30 PM • Friday, December 12: 9:00 AM – 4:00 PM • Saturday, December 13: 9:00 AM – 2:00 PM <p>We will welcome 20 families every 15 minutes throughout the event.</p> |
| 5 | I want to start a toy, book, board game or plush toy drive. How do I start? | Check out our website (p2phelps.org → “Ways to Give” → “Toy Store”) and if you have more questions please reach out to Flor Gonzalez at florgonzalez@p2phelps.org . |
| 6 | What is the deadline to drop off new toys and decorated bags? | All new toy items and decorated gift bags must be delivered to P2P Darien by Monday, December 8th to ensure we have enough time to organize and prepare for the Toy Store event. |
| 7 | I want to volunteer for Toy Store! Who should I contact? | Volunteer sign-ups will be available through the Toy Store program page on our website, which will include a SignUpGenius link to register for shifts. For questions or more information, please contact Flor Gonzalez at florgonzalez@p2phelps.org . |
| 8 | Will there be Post Toy Store for clients who aren't able to make it to the days of Toy Store? | Yes. More details will be shared as we get closer to the days of Toy Store. Though, please encourage clients to make an appointment during Toy Store days. Even if another family member or friend pick up the toys for their child(ren). |